

Jiva Cloud Managed Solutions

Optimize your Jiva environment for cost savings and efficiency



IT Needs are Growing Exponentially

Healthcare organizations face increasing demands on their information technology teams and infrastructure. From meeting interoperability mandates and maintaining compliance to navigating cyber-security risk, each system enabling value-based care comes with its own operational burden and cost.

IT budgets continue to increase annually. The top drivers? Outdated hardware (64%) and security concerns (47%).

Source: Spiceworks Inc.

Jiva Cloud Managed Solutions is the Answer

Jiva Cloud Managed Solutions combines a high-performance, reliable hosting infrastructure with a team of technical experts to deploy, manage, and maintain your Jiva environment.

Organizations representing nearly **19 million lives** are taking advantage of Jiva Cloud Managed Solutions to:

- Enable faster implementation of Jiva modules and releases, with environments ready in weeks, not months
- Make it easy to run the modules they need today and upgrade when they're ready
- Free up internal IT resources for other mission-critical projects
- Streamline compliance and administration
- Reduce on-premises infrastructure requirements





How it Works

When you use Jiva Cloud Managed Solutions, there's no need to hire a Jiva Application engineer, system engineer, network engineer, or a storage engineer to maintain your Jiva environment. We perform constant updates and systems monitoring so that your Jiva environment always offers the performance, compliance, and security you need.

Jiva Cloud uses a redundant architecture and risk mitigation best practices to achieve infrastructure uptime greater than 99.99%. In the unlikely event your system were to go down, our experts perform complete data backups regularly so your data can be restored quickly with minimal data loss.

Why it Works



More time for your IT resources

Jiva Cloud experts handle the implementation, maintenance, and service of your Jiva environment

24/7/365, reducing the stress on your IT staff and allowing them to focus on other strategic initiatives.



Reduced cost of ownership

With Jiva Cloud, organizations have the flexibility to deploy only the technology they need for where their business is today, with lower costs and faster implementation —

up to **50% faster** than for onsite installs.



Peace of mind

Platforms deployed and maintained by Jiva Cloud experts meet all applicable HIPAA requirements, follow federal, state and industry standards for data protection and security, and meet the qualifications for a number of industry certifications.

What's Included?

- Server provisioning
- Installation, configuration, and ongoing management of your Jiva environment
- A production and disaster recovery (DR) site with near real-time replication of your data
- A secure and compliant environment
- 24/7 monitoring and alerts
- Updates, patches, and maintenance

Your Trusted Partner

ZeOmega maintains a number of industry certifications and best practices:

Jiva Product

- ✓ ONC EHR
- ✓ ONC Direct
- ✓ NCQA Population Health Management
- ✓ NCQA Disease Management
- ✓ NCQA HEDIS Measures
- ✓ Sequoia Project — eHealth Exchange

ZeOmega Corporate

- ✓ AICPA SOC
- ✓ HITECH HIPAA Security Rule
- ✓ EHNAC Privacy and Security
- ✓ DirectTrust HISP
- ✓ NIST Security and Privacy



To learn more, contact us at sales@zeomega.com or 214.618.9880.